

Instructions/Information for the online payment done and confirmation mail is **NOT received**

In case the amount has been debited from your account and the confirmation mail has not been received due to technical error, the following procedure needs to be followed:

- Go to https://kosmic.kfintech.com/HUDCO/online_applicationform.aspx
- Select - **Upload Application / KYC Documents**
- Enter the required values displayed and proceed for **OTP** validation
- Post validation, you can see the grid contains of transaction date, transaction no. and status of payment ("**Success**") on screen for the payment done.
- You can click the "Send mail" on success transaction to get the confirmation mail again, if not received.